



## Health Advisory

# Required Best Practices for Reopening Ambulatory Care, Including Counseling and Other Healing Arts

June 18, 2020

### Situational Update

- To reduce the impact of COVID-19, Health Officer [Order C19-08](#) (3/17/2020) required that all routine medical, counseling, and healing arts appointments be conducted remotely or not at all.
- Then, Health Officer [Order C19-08b](#) (5/15/2020) created the pathway to allow routine, in-person medical, counseling, and healing arts appointments upon the issuance of a Health Officer Directive.
- Now, that directive has been issued, effective 6/16/2020, **and most Ambulatory Care providers, including Counseling and Healing Arts, are allowed to conduct in-person, routine visits, subject to the provisions in the directive.**

### Recommendations

Providers of ambulatory care services, including counseling and other healing arts, please:

- Visit <https://www.sfdph.org/dph/alerts/coronavirus-health-directives.asp>
- Carefully review and follow **Health Officer Directive 2020-20** (Ambulatory Care, Counseling, and Healing Arts), to determine how your profession is affected, and what are the required best practices for providing care in-person.
- Use the posted **Summary** of the Directive to help you get started.

### Additional Resources

See <https://www.sfdph.org/dph/alerts/coronavirus-health-directives.asp> for all Health Directives and associated documents, including:

- Dental Care
- Elective Surgery

See <https://www.sfdcp.org/covid19hcp> for additional COVID-19 information and guidance for San Francisco health care providers.